

Contents

Theme: Contemporary approaches to controlling public services	
Editorial: Achieving efficiency and effectiveness in challenging times <i>Jane Broadbent (Theme Editor)</i>	3
Debate: Approaches to control—a view from Australia <i>Pat Barrett AO</i>	4
Debate: Approaches to control—the poverty of ‘what’s hot and what’s not’ <i>Christopher Pollitt</i>	7
Debate: Accountability for outcomes—international lessons <i>Erica Wimbush</i>	8
Debate: Questions of scale <i>Brendan McCarron</i>	10
Costs, outputs and outcomes in school PFI contracts and the significance of project size <i>Istemi Demirag and Iqbal Khadaroo</i>	13
Private sector provision of social housing: an assessment of recent Irish experiments <i>Michelle Norris and Dermot Coates</i>	19
Changing reasons for public–private partnerships <i>Ronald W. McQuaid and Walter Scherrer</i>	27
The new public management of security: the contracting and managerial state and the private military industry <i>Carlos Ortiz</i>	35
Towards a benchmarking paradigm in European water utilities <i>R. Cunha Marques and Kristof De Witte</i>	42
Innovation in public–private partnerships: the Spanish case of highway concessions <i>Thais Rangel and Jesús Galende</i>	49
Utilization-focused performance reporting <i>Fritz Sager, Adrian Rütz and Kristina Bussmann</i>	55
Measuring measures: introducing performance measurement in the Dutch health care sector <i>Haiko van der Voort and Emiel Kerpershoek</i>	63
Public sector benchmarking and performance improvement: what is the link and can it be improved? <i>Sandra Tillema</i>	69
PMM’s Instructions for authors	76

IN THIS EDITION:

APPROACHES TO CONTROLLING PUBLIC SERVICES

PRIVATE FINANCE INITIATIVE

PUBLIC–PRIVATE PARTNERSHIPS

BENCHMARKING

PERFORMANCE MEASUREMENT