



Timeshare Recovery Fraud

September 2017

Copyright © City of London Police 2017

NFIB Disclaimer: While every effort is made to ensure the accuracy of the information or material contained in this alert, it is provided in good faith on the basis that the Commissioner, the City of London Police and its police officers and staff accept no responsibility for the veracity or accuracy of the information or material provided and accept no liability for any loss, damage, cost or expense of whatever kind arising directly or indirectly from or in connection with the use by any person, whomsoever, of any information or material herein. The quality of the information and material contained in this document is only as good as the information and materials supplied to the City of London Police. Should you or your police force hold information, which corroborates, enhances or matches or contradicts or casts doubt upon any content published in this Alert, please contact the City of London Police NFIB by return.

Any use of the information or other material contained in this document by you signifies agreement by you to these conditions.



To help you to prevent fraud and/or obtain details of our available courses, please contact the City of London Police Economic Crime Academy via our website http://academy.cityoflondon.police.uk, or you can view our latest prospectus on http://academy.cityoflondon.police.uk/images/prospectus

TIMESHARE RECOVERY FRAUD

The information contained within this alert is based on information received on the location of a number of beneficiary account holders for Timeshare Recovery Frauds.

ALERT CONTENT

The National Fraud Intelligence Bureau (NFIB) has received intelligence that fraudulently obtained funds from multiple timeshare recovery frauds have been transferred to a number of bank accounts, of which the beneficiaries reside in the North West of England.

Fraudsters are cold calling victims of previous fraudulent / mis-sold timeshare schemes and are claiming to be from legal firms or the Spanish authorities. The firms the fraudsters are purporting to be from either do not exist or are clones of genuine firms. The individuals calling are falsely advising previous victims that they are owed compensation and simply need to pay a fee to obtain this money; or the fee is requested under the pretence that this is an administrative fee for the courts, after which the amount 'owed' to the victim can be released. The fraudsters are aware of the victim's personal details and possess knowledge of their previous investment, giving them false credibility.

Alternatively, the fraudsters are known to be offering to sell the victim's timeshare for an advance fee.

Either way a number of victim reports to the NFIB provide bank account details, into which they paid the fee as part of a timeshare recovery fraud and, as already reported in a number of these frauds, the beneficiary account holders are located in the North West of England.

PROTECTION / PREVENTION ADVICE

- Be aware of fraud recovery scams if you've been a victim of fraud in the past. Challenge/ignore any calls, letters or emails from people you don't know or companies you've never contacted yourself.
- Always check that the details of the organisation or company contacting you (such as website, address and phone number) are correct the fraudsters may be masquerading as a legitimate organisation.
- Don't be fooled by a professional looking website, as the cost of creating a professional website is easily affordable.
- Never respond to unsolicited phone calls if in doubt, hang up.
- Consider seeking independent legal and/or financial advice before making any financial investment.
- If you have been affected by this, or any other scam, report it to Action Fraud by visiting www.actionfraud.police.uk or by calling 0300 123 2040.

FEEDBACK

The NFIB needs feedback from our readers to evaluate the quality of our products and to inform our priorities. Please would you complete the following NFIB feedback survey through: https://www.surveymonkey.com/r/FeedbackSDU. This should take you no more than 2 minutes to complete. If you have other feedback or additional information that you would prefer to provide by email please send to NFIBfeedback@cityoflondon.pnn.police.uk.

Handling Instructions

This report may be circulated in accordance with the protective security marking shown below and caveats included within the report. The information contained in this report is supplied by the City of London Police in confidence and may not be shared other than with the agreed readership/handling code without prior reference to the City of London Police. Onward disclosure without prior authority may be unlawful, for example, under the Data Protection Act 1998.

The cover sheets must not be detached from the report to which they refer.

Protective Marking:	NOT PROTECTIVELY MARKED
FOIA Exemption:	No
Suitable for Publication Scheme:	No
Version:	V1.0
Storage File Location:	G:\OPERATIONAL\Fraud_Intel\IFT\Ashley Research/Alerts/Recovery
	Fraud – Timeshare v4
Purpose:	Fraud Alert
Owner:	NFIB Management
Author:	105124P, Analyst
Review By:	74545N, Snr Analyst