

Self Directed Support

2014

Barchester Council

COMPARATOR REPORT

comparison group

Barchester	Comparator 10
Comparator 1	Comparator 11
Comparator 2	Comparator 12
Comparator 3	Comparator 13
Comparator 4	Comparator 14
Comparator 5	Comparator 15
Comparator 6	Comparator 16
Comparator 7	Comparator 17
Comparator 8	Comparator 18
Comparator 9	

This is a sample report. The averages contained within this report have been adjusted so they do not reflect true club averages.

Normally we would include a separate key with this report which would indicate which letter stood for which comparator.

Introduction

Welcome to the CIPFA Self Directed Support Benchmarking Club Report.

This reports compares data collected from your authority in the benchmarking club questionnaire with the data from the other participating authorities.

This is the fourth year of the benchmarking club and we hope you find the report interesting. You may find it helpful having a copy of your authority's completed questionnaire to hand when looking at the report as this will help provide context and useful definitional information.

The aim of the report is to enable you to compare what is happening in your authority with what is happening in other authorities, to enable you to see similarities and differences in terms of processes, workload and costs and better understand how your situation compares to that of other authorities.

Please note that if there is any way in which we could analyse the data collected that we haven't included here and you would find useful, we would be happy to hear from you and provide the additional analysis.

The CIPFA Self Directed Support Benchmarking Club is a data sharing exercise for local authorities. The questionnaire was designed by CIPFA in conjunction with volunteer authorities. The exercise runs as an annual exercise and developments is led by a steering group of club members.

As well as the comparative reports, club members will also receive the following outputs:

- The text questions submitted, not an grammar checked, and collated into Word documents;
- An interactive version of the report (Excel);
- The club database to enable you to do your own analysis;
- All members will be eligible to attend the club review meeting.

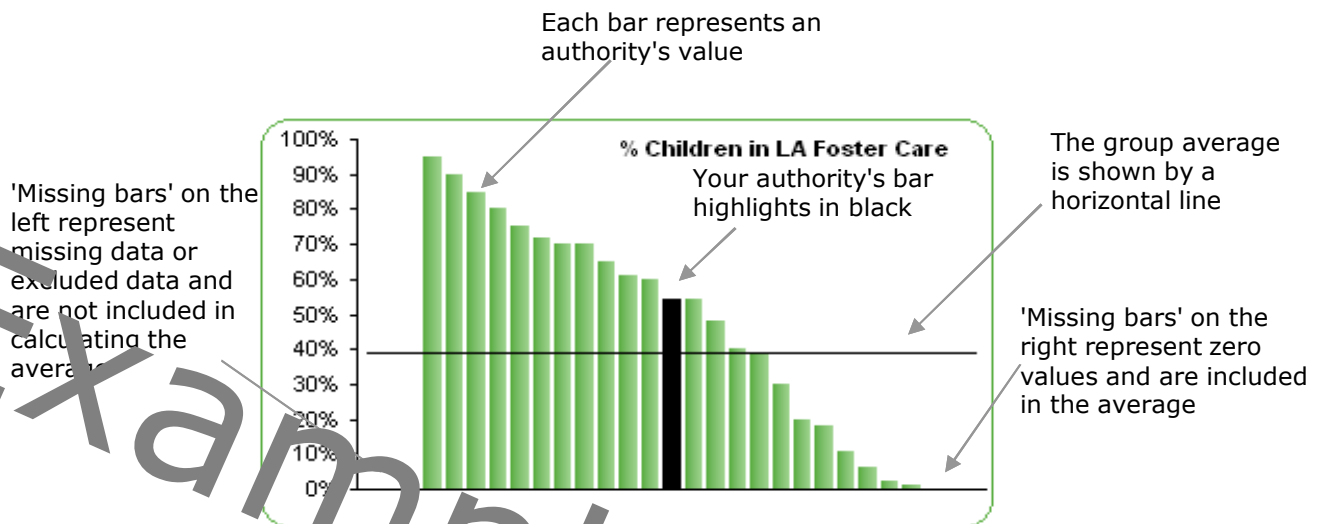
If you have any questions, please do not hesitate to contact us:
benchmarking@cipfa.org.

General Information

Averages: Almost all of our tables and charts compare your figure with a group average. The average is the unweighted mean value for the group. This average value ignores missing data, or data that we have excluded and for this reason sets of averages sometimes do not

Charts: We display a large amount of data on charts as this allows us to show data for entire groups efficiently and gives far more information than a simple average (i.e. range of data, individual authority values etc.) Below we have annotated some examples of the charts we

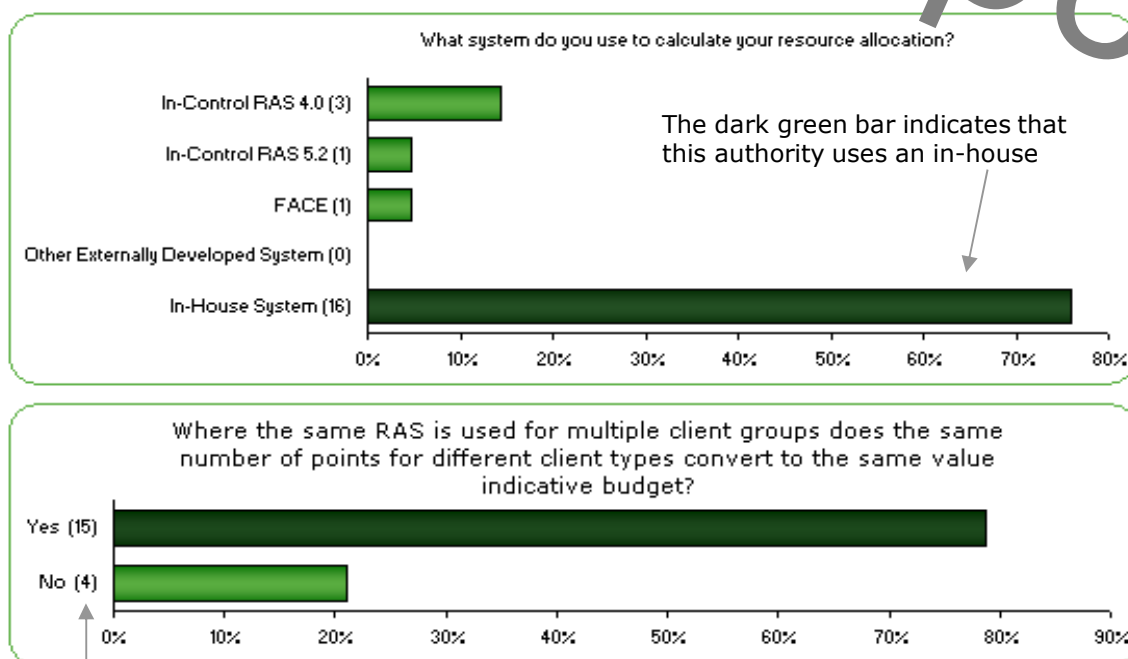
Bar Charts: These are our standard method of displaying comparisons between authorities



Bar Charts for Yes/No & Tickbox questions

For yes/no and tickbox questions we usually show the percentage of authorities who have selected that option (the exact number of authorities is shown on the axis.) If your authority has selected the option in question then the bar is shown in dark green.

Two examples are shown below:



15 authorities have answered yes (including this one) and 4 have answered no.

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Number and value of allocations

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Degree of usage

Section 1: Self Directed Support through Personal Individual Budgets (Former NI 130)

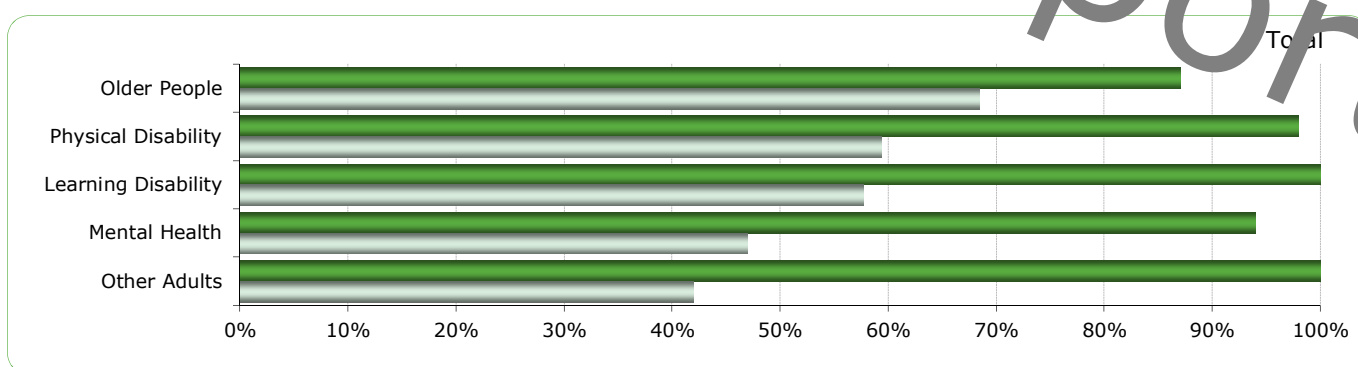
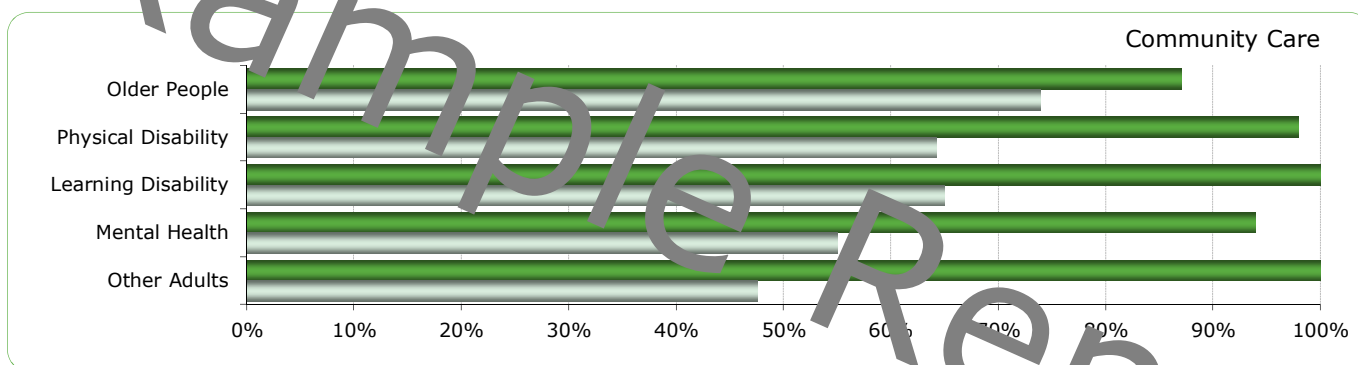
31/3/14

Figures that authorities are 'reporting/using' for the old NI 130.

Nursing/Residential	Barchester	Average
Older People	0.0%	2.2%
Physical Disability	0.0%	2.2%
Learning Disability	0.0%	2.0%
Mental Health	0.0%	1.9%
Other Adults	0.0%	0.5%

Community Care	Barchester	Average
Older People	87.0%	74.0%
Physical Disability	98.0%	64.3%
Learning Disability	100.0%	65.0%
Mental Health	94.0%	55.0%
Other Adults	100.0%	47.5%

Total	Barchester	Average
Older People	87.0%	68.4%
Physical Disability	98.0%	59.4%
Learning Disability	100.0%	57.7%
Mental Health	94.0%	46.9%
Other Adults	100.0%	42.0%

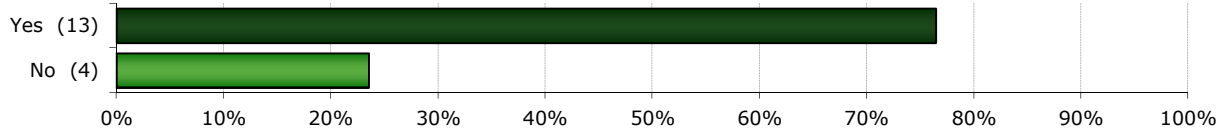


Section 2: Assessments

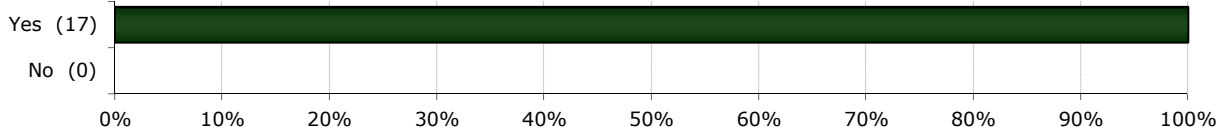
Current Practice

SSAQ / Needs / Outcome Questionnaire

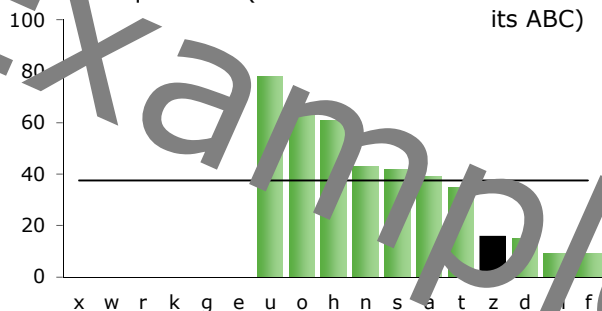
Do you use the same needs/outcome questionnaire for all client groups?



Do you record the clients assesment of their need?



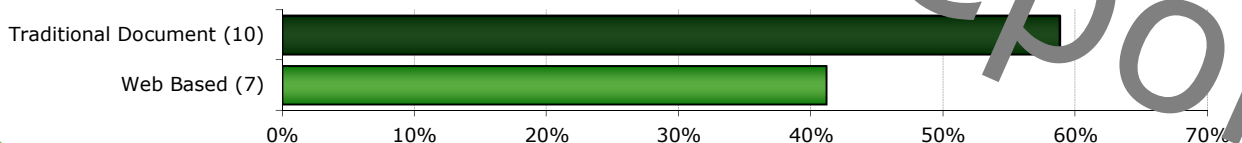
How many RAS/assesment related questions (count the number of fields if its ABC)



Barchester
Average

16
37

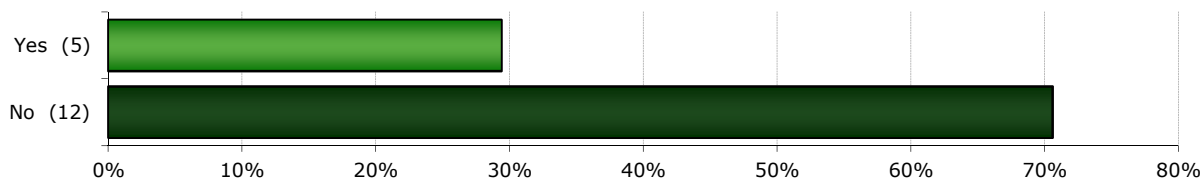
Is the questionnaire web based or a traditional document (e.g word or pdf)?



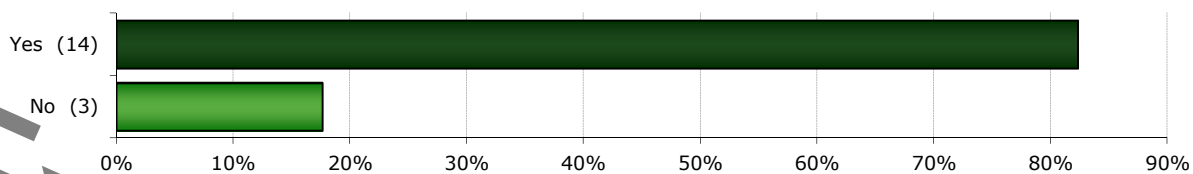
Carers Questions

Current Practice

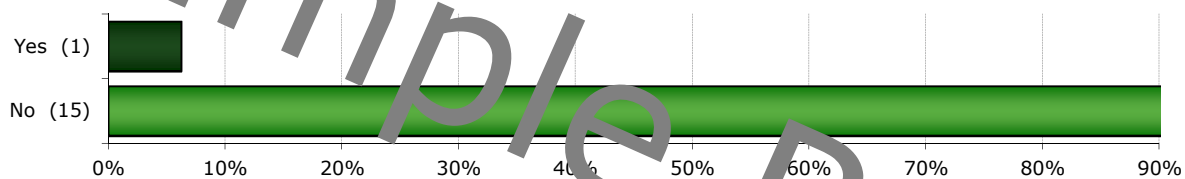
Are carers questions asked after each domain question in SSAQ? (Compared to only asking at a single point in the SSAQ.)



Do you have a separate carers' SSAQ/Needs Questionnaire?



If yes, is this linked to a RAS?

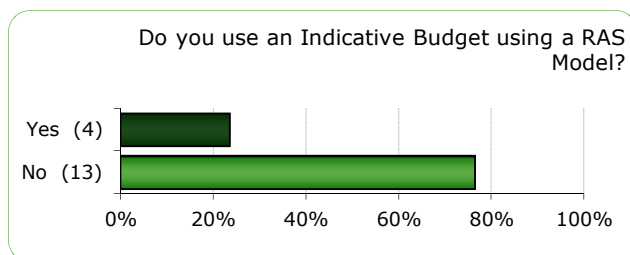
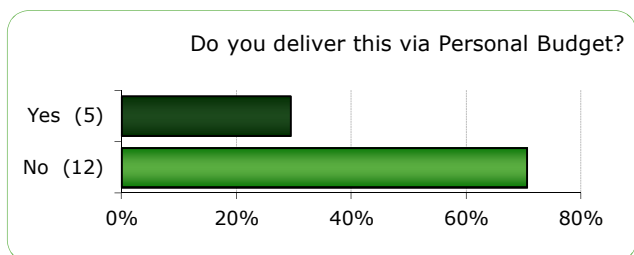


Section 3: RAS Model/Indicative Budget

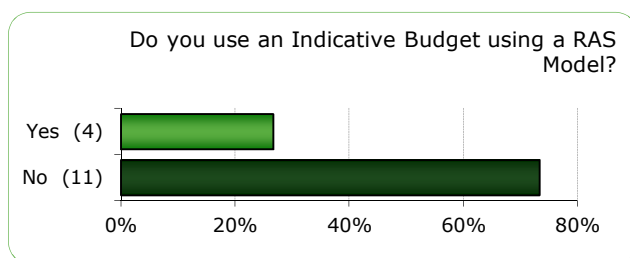
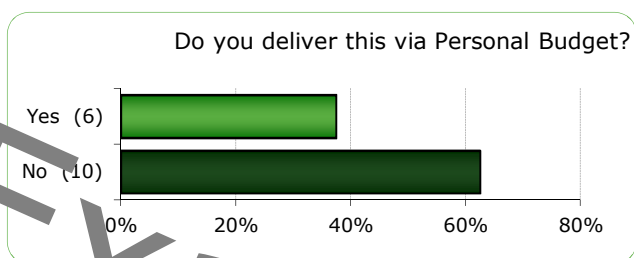
Current Practice

Which services are allocated via RAS?

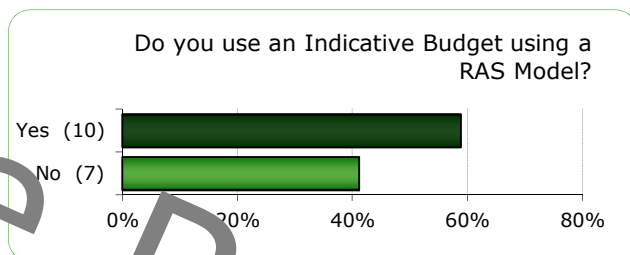
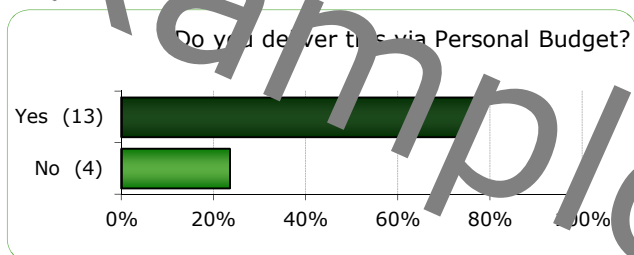
Equipment



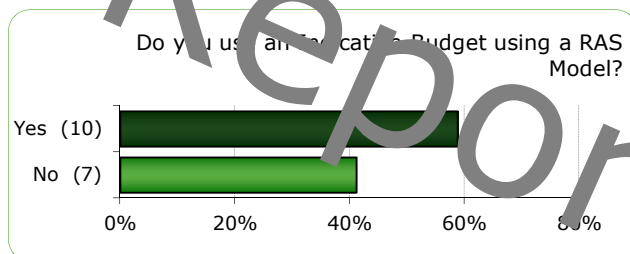
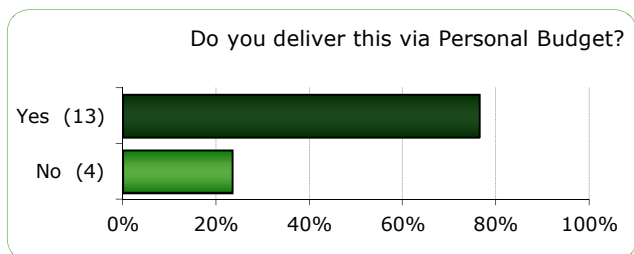
Meals on wheels



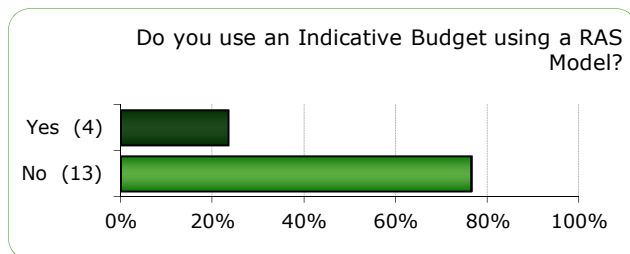
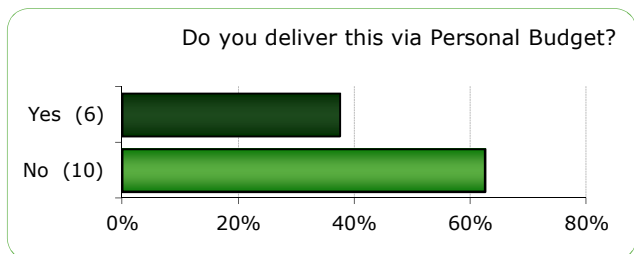
Residential Respite



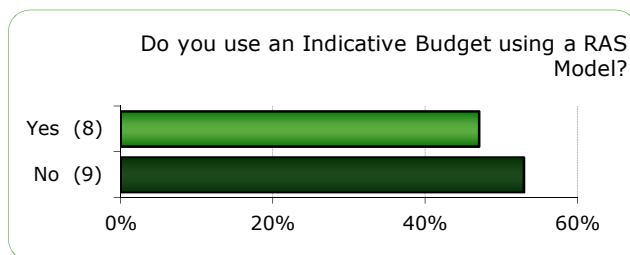
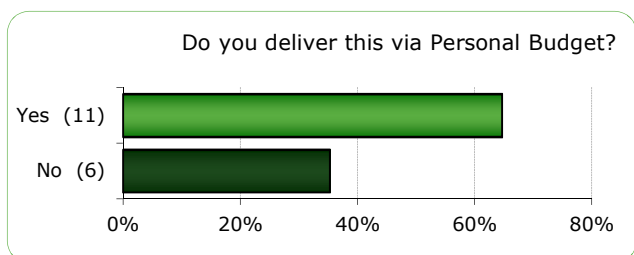
Other Respite



Telecare



Transport

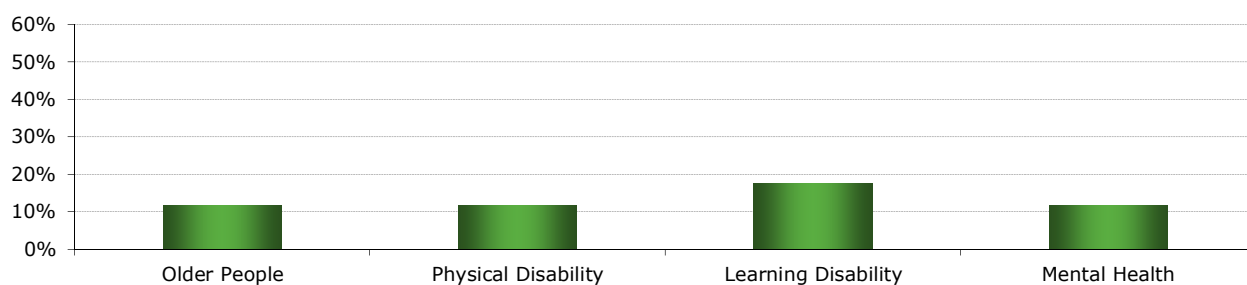


Allocation of Indicative Budget

Current Practice

Client groups Indicative Budget - Nursing/Residential

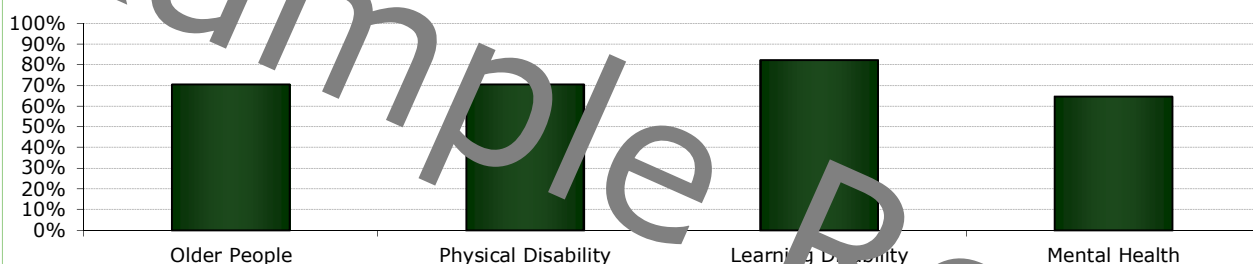
Nursing/Residential clients allocated an Indicative Budget using a RAS model



Client groups allocated an Indicative Budget using a RAS model		Older People	Physical Disability	Learning Disability	Mental Health
Barchester		No	No	No	No
Group	Yes	2	2	3	2
	No	15	15	14	15
	% Yes	12%	12%	18%	12%

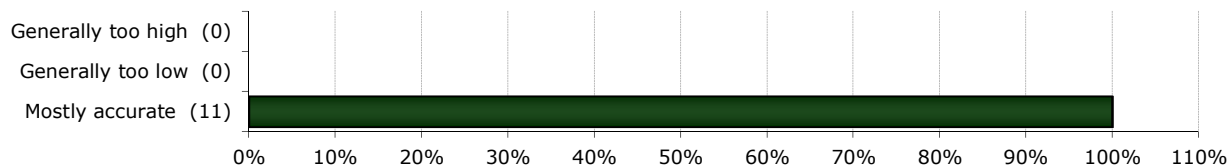
Client groups Indicative Budget - Community Care

Community Care clients allocated an Indicative Budget using a RAS model

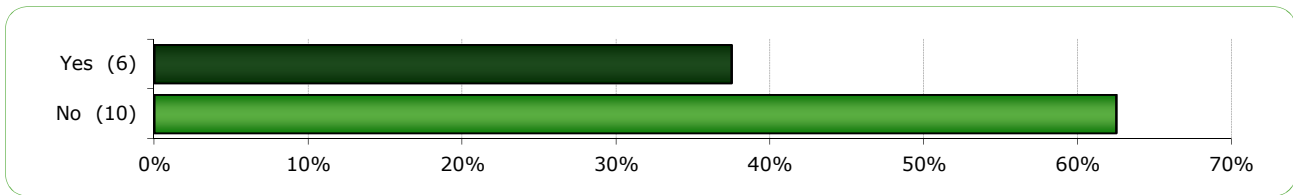


Client groups allocated an Indicative Budget using a RAS model		Older People	Physical Disability	Learning Disability	Mental Health
Barchester		Yes	Yes	Yes	Yes
Group	Yes	12	12	14	11
	No	5	5	3	6
	% Yes	71%	71%	82%	65%

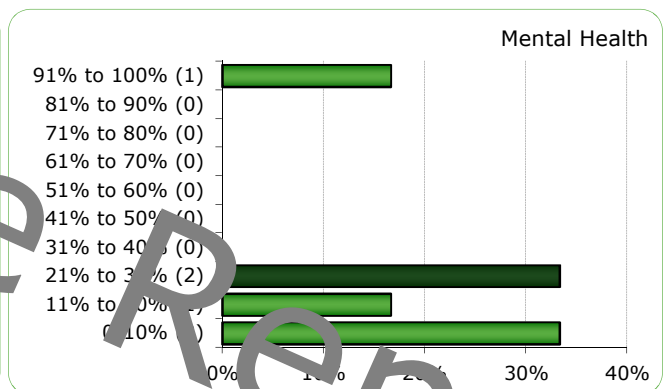
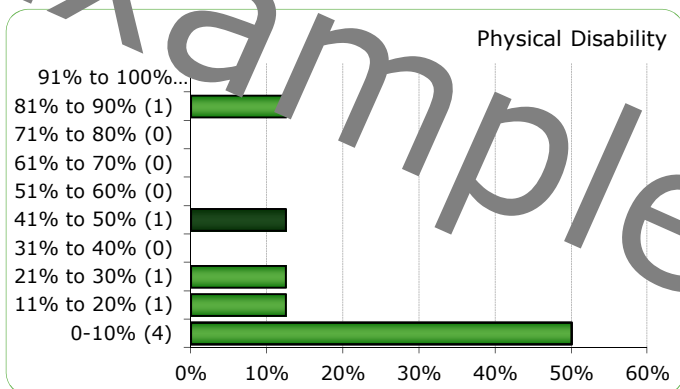
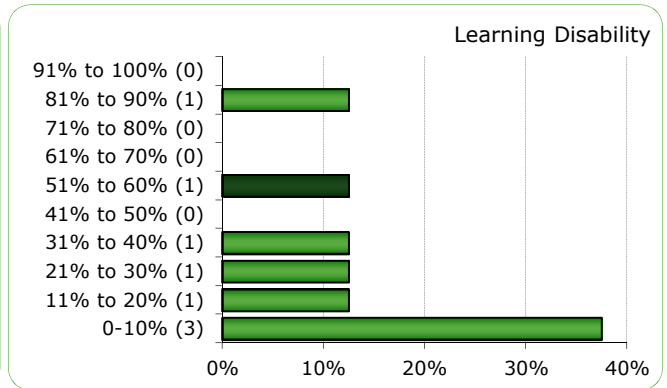
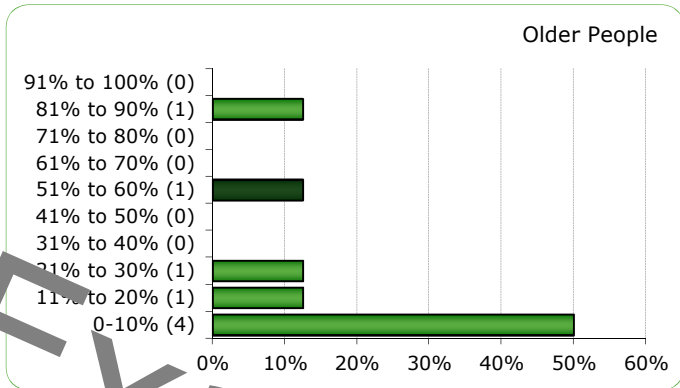
Do you find the indicative budget is generally significantly too low or too high when translated into finalised budgets?



Do you collect/record/analyse the difference between the indicative budget and final budget?



What percentage differ by more than 10%?

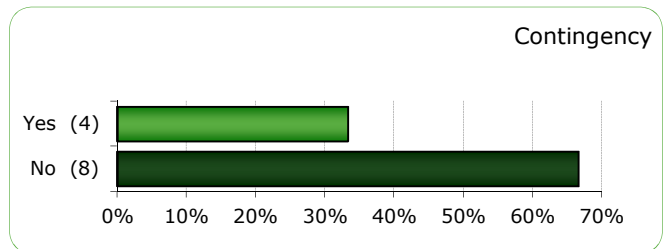
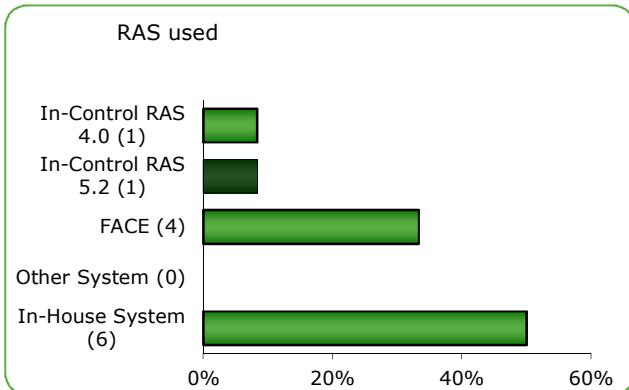


RAS Model

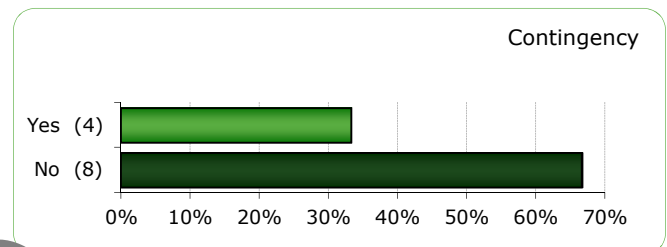
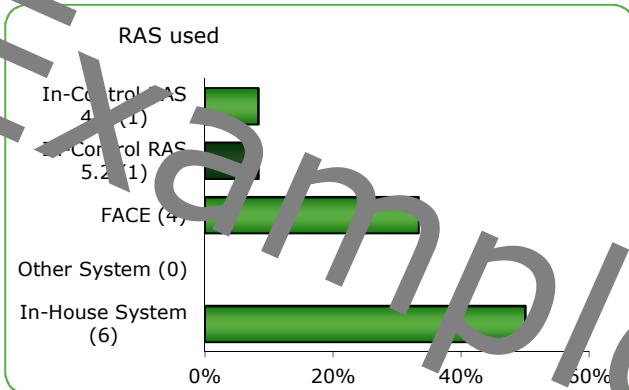
Current Practice

What RAS is used, and what percentage reduction to the budget has been applied to create a contingency?

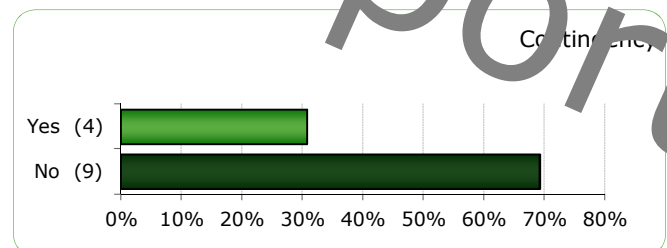
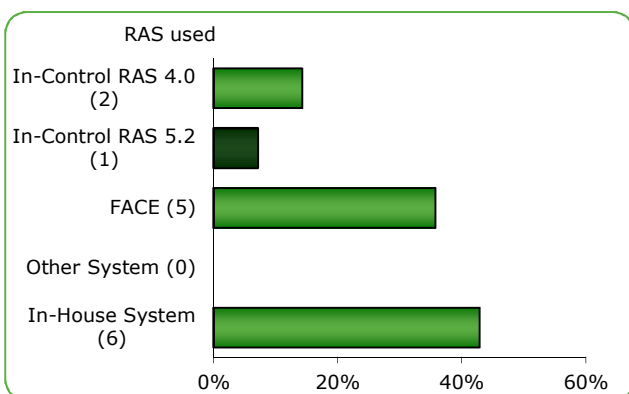
Older People



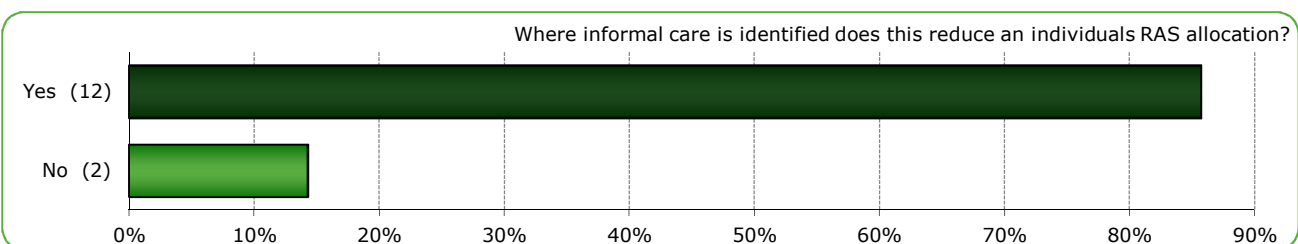
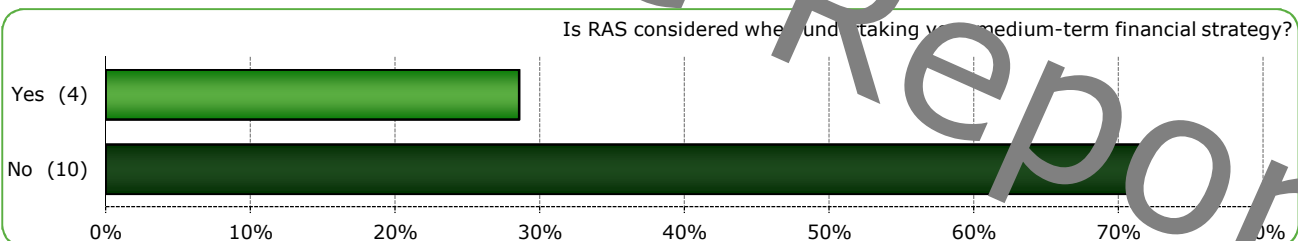
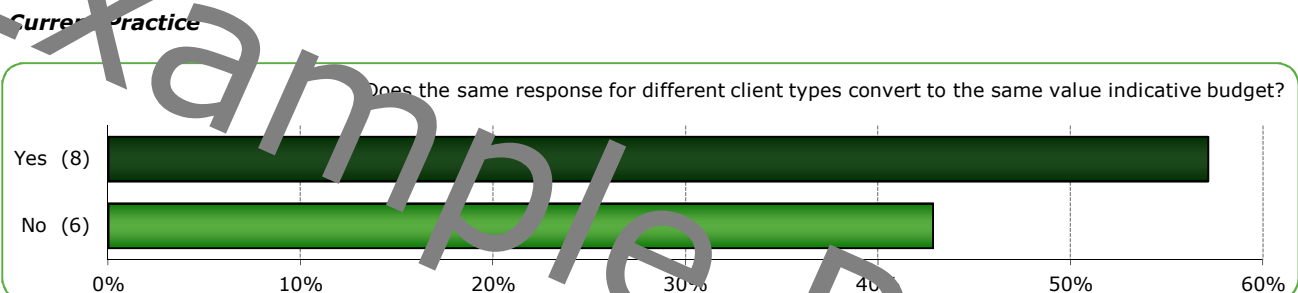
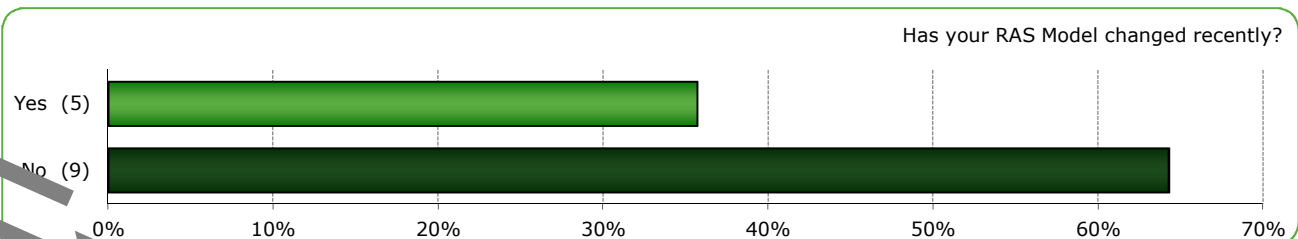
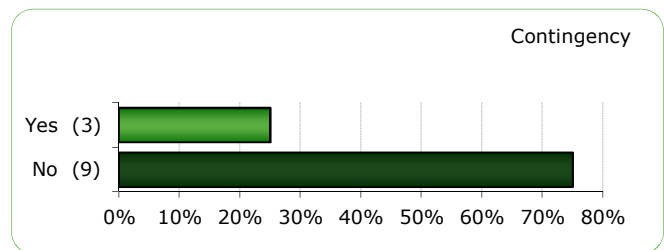
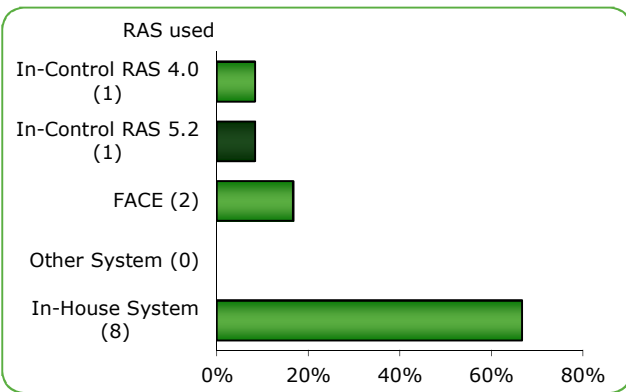
Physical Disability



Learning Disability

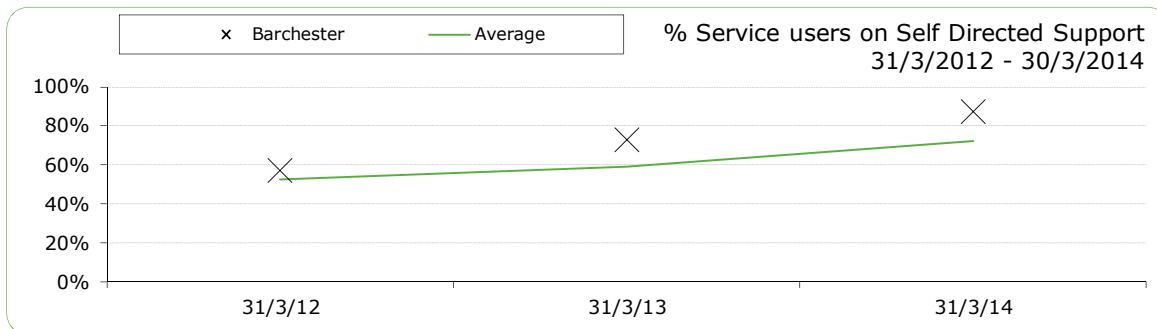


Mental Health



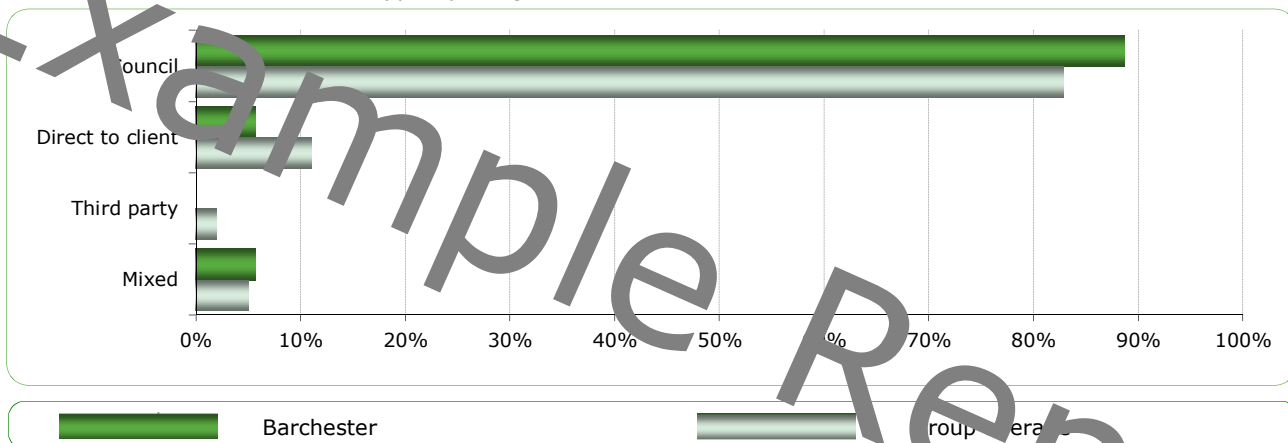
Section 4: Self Directed Support Clients

Older People



Date	Number of S. Users	Number of S. Users on SDS	% on SDS	Average
31/3/12	2,000	1,140	57.0%	52.6%
31/3/13	1,910	1,390	72.8%	59.3%
31/3/14	1,910	1,670	87.4%	72.2%

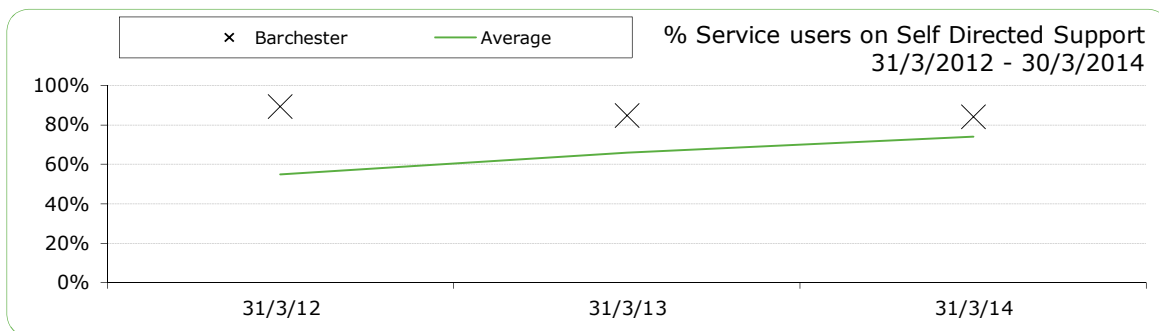
Who commissions Self Directed Support packages



Who commissions? (31/3/14)	Number of clients	%	Average
Commissioned by the Council	1,480	88.6%	82.8%
Commissioned direct to Client	95	5.7%	11.0%
Commissioned by a third party	0	0.0%	2.0%
Mixed	95	5.7%	5.0%
Total clients on SDS	1,670	100.0%	100.0%

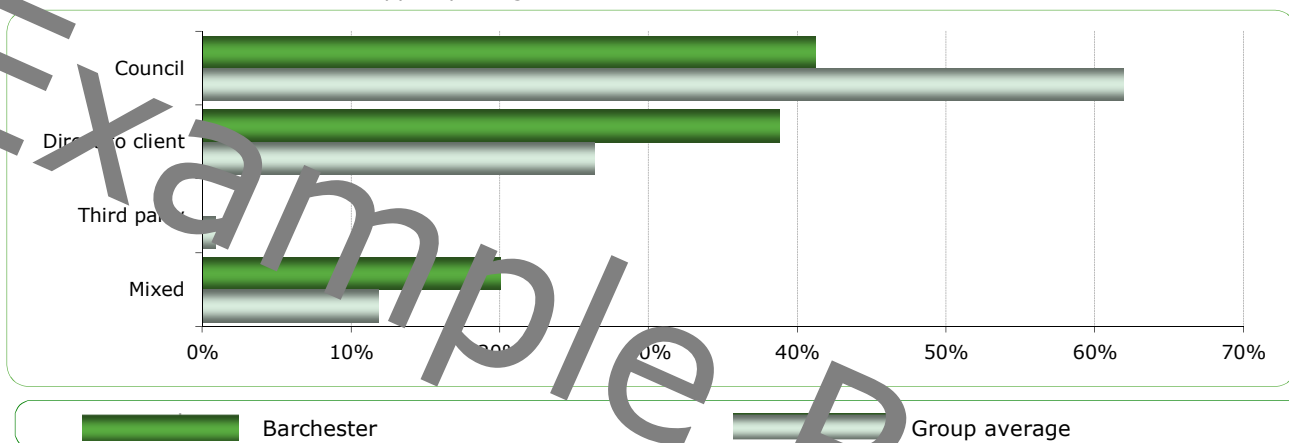
Self Directed Support Clients

Learning Disabilities



Date	Number of S. Users	Number of S. Users on SDS	% on SDS	Average
31/3/12	510	455	89.2%	55.0%
31/3/13	590	500	84.7%	66.0%
31/3/14	505	425	84.2%	74.1%

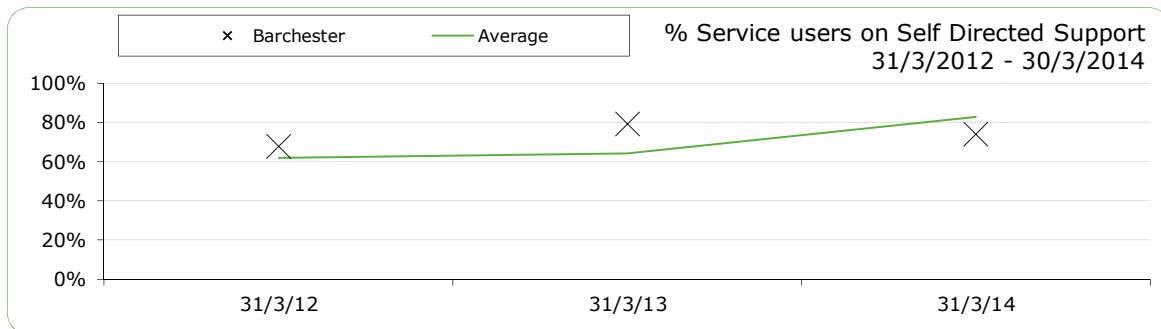
Who commissions Self Directed Support packages



Who commissions? (31/3/14)	Number of clients	%	Average
Commissioned by the Council	175	41.2%	61.0%
Commissioned direct to Client	165	38.8%	27.3%
Commissioned by a third party	0	0.0%	0.9%
Mixed	85	20.0%	11.8%
Total clients on SDS	425	100.0%	100.0%

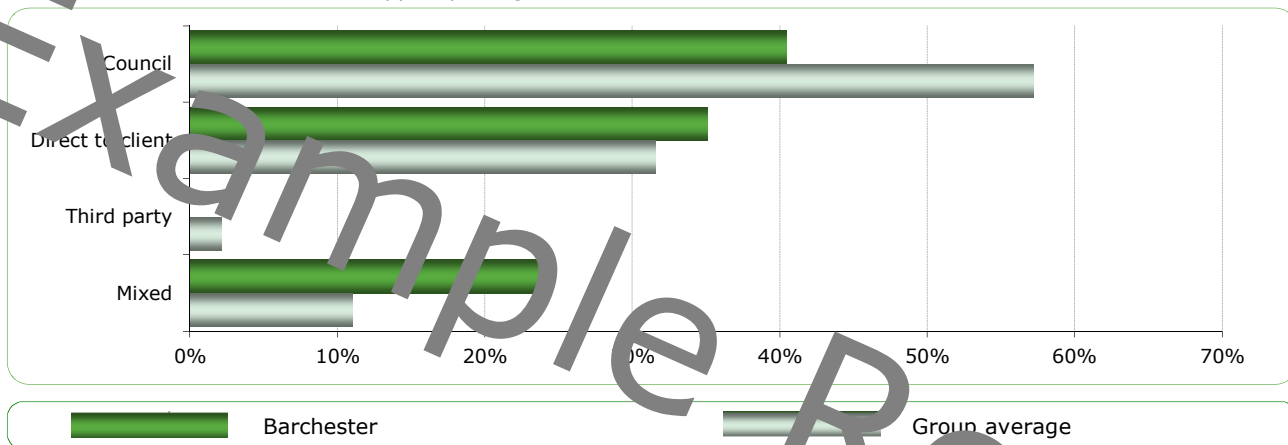
Self Directed Support Clients

Physical Disabilities



Date	Number of S. Users	Number of S. Users on SDS	% on SDS	Average
31/3/12	765	520	68.0%	62.0%
31/3/13	655	520	79.4%	64.2%
31/3/14	635	470	74.0%	83.1%

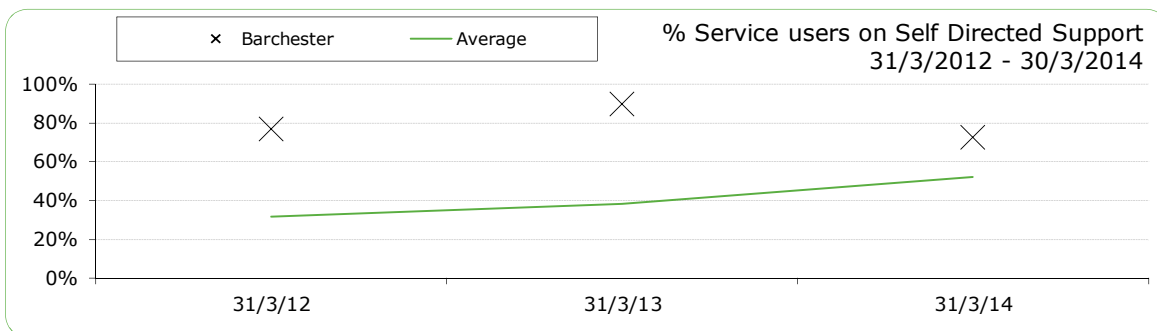
Who commissions Self Directed Support packages



Who commissions? (31/3/14)	Number of clients	%	Average
Commissioned by the Council	190	40.4%	41.0%
Commissioned direct to Client	165	35.1%	31.5%
Commissioned by a third party	0	0.0%	2.1%
Mixed	115	24.5%	11.0%
Total clients on SDS	470	100.0%	100.0%

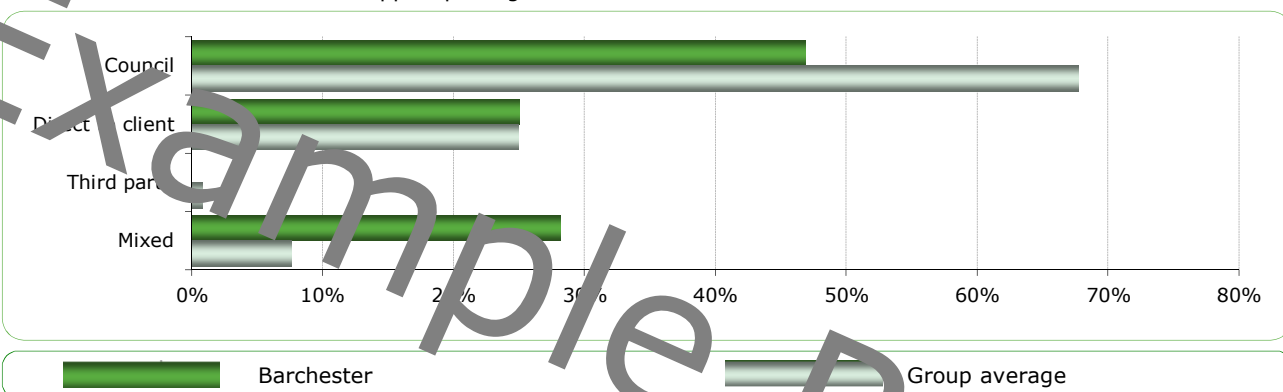
Self Directed Support Clients

Mental Health



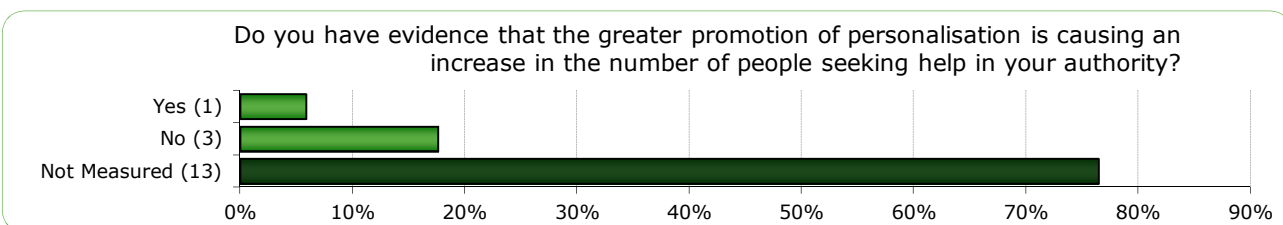
Date	Number of S. Users	Number of S. Users on SDS	% on SDS	Average
31/3/12	280	215	76.8%	31.8%
31/3/13	240	215	89.6%	38.3%
31/3/14	220	160	72.7%	52.1%

Who commissions Self Directed Support packages



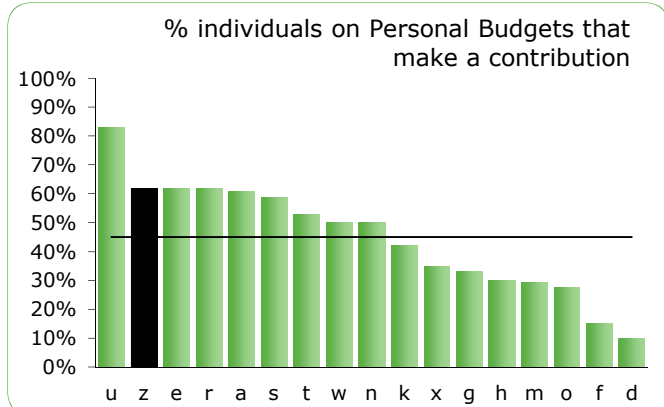
Who commissions? (31/3/14)	Number of clients	%	Average
Commissioned by the Council	75	46.9%	67.5%
Commissioned direct to Client	40	25.0%	24.3%
Commissioned by a third party	0	0.0%	0.9%
Mixed	45	28.1%	7.6%
Total clients on SDS	160	100.0%	100.0%

Change in client numbers



Section 5: Contribution for Personal Budgets

2013/14

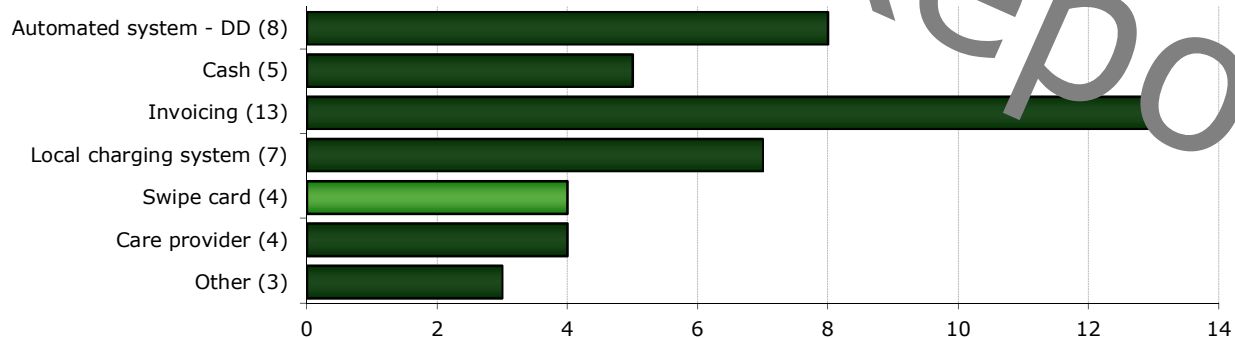


Barchester Average 62.0%
44.9%

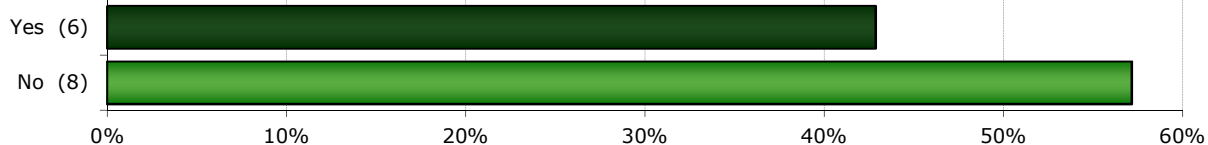


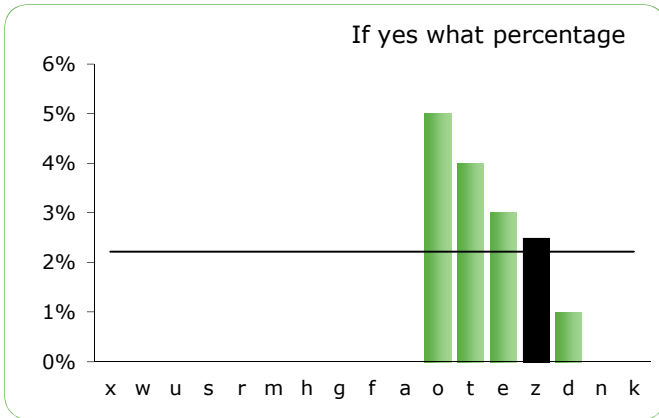
Barchester Average 65.0%
39.3%

How do you collect contribution?



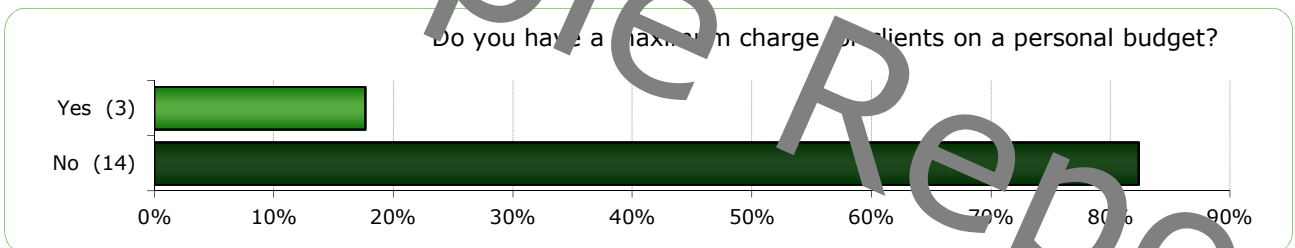
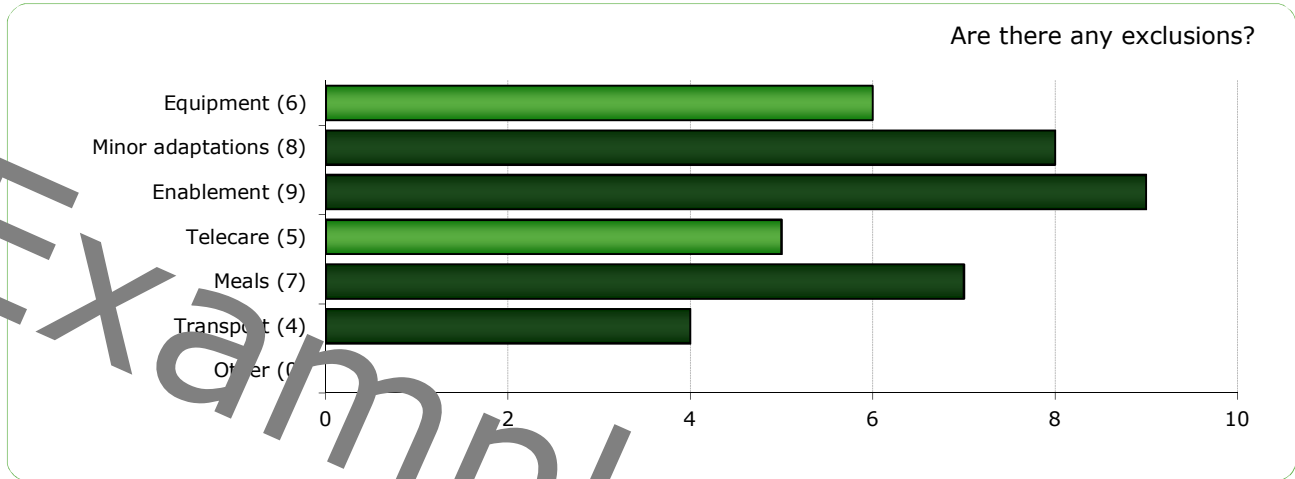
Does your authority administer personal budgets for individuals assessed to contribute the full cost of their service?





Barchester
Average

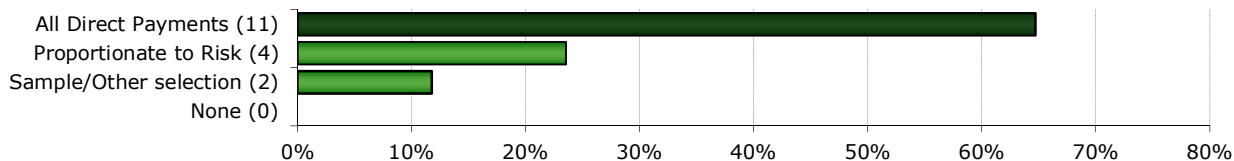
2.5%
2.2%



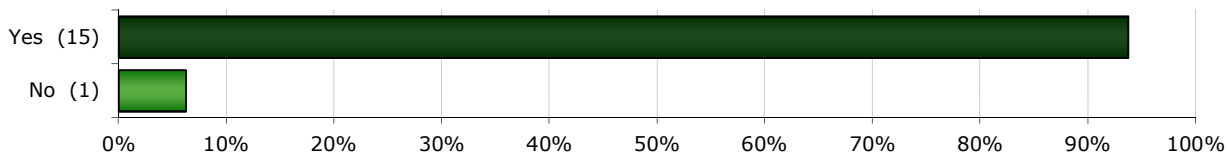
Section 6: Monitoring of Personal Budgets as Direct Payments

Current Practice

To what extent do you monitor spending of cash personal budget recipients?

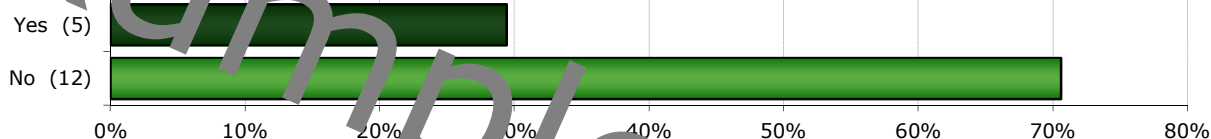


Do you monitor what direct payments are spent on?

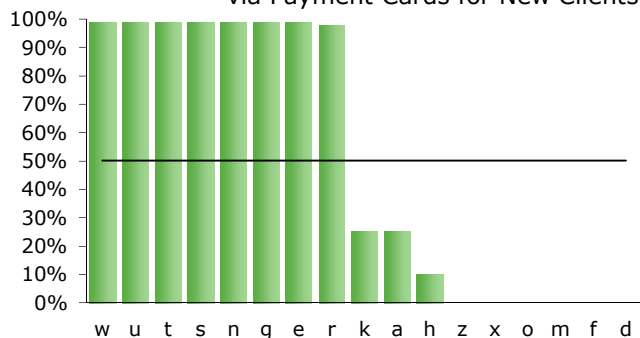


Section 7: Payment Cards

Are you delivering any direct payments via payment cards?



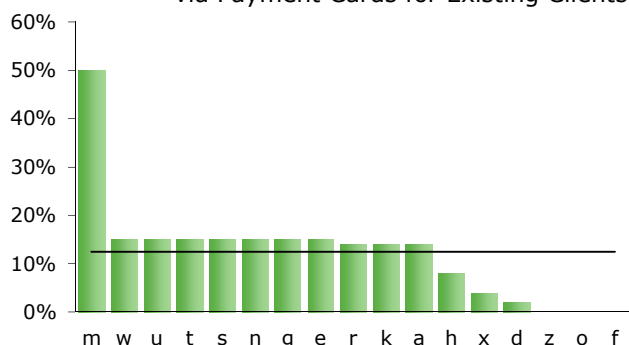
What percentage of direct payments are via Payment Cards for New Clients?



Barchester
Average

50.1%

What percentage of direct payments are via Payment Cards for Existing Clients?

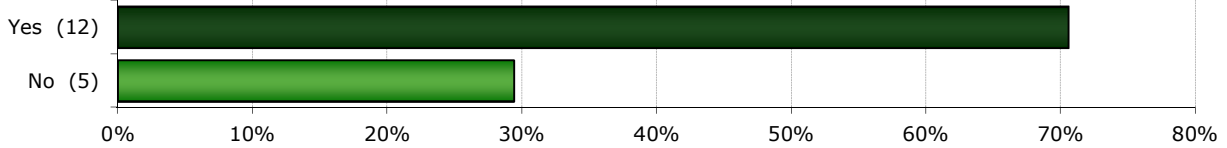


Barchester
Average

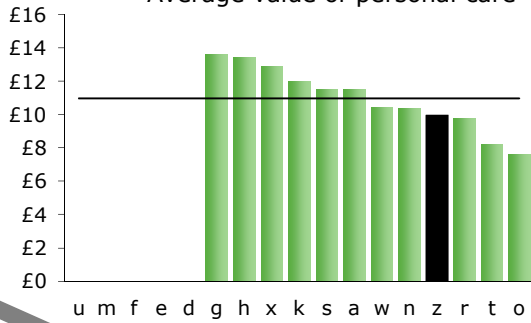
0.0%
12.4%

Section 8: Personal Care

Does your authority have an "indicative" hourly rate for Personal Assistants?



Average value of personal care



Barchester
Average

£10.00
£10.96

Average hourly rate for domiciliary care

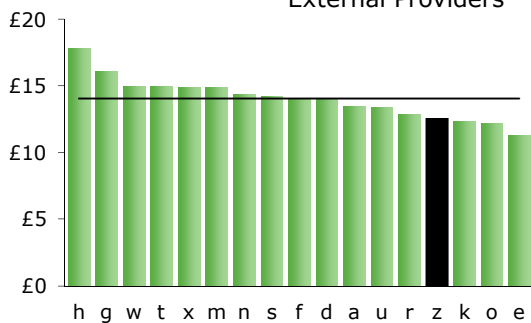
Internal Providers



Barchester
Average

na
£16.71

External Providers

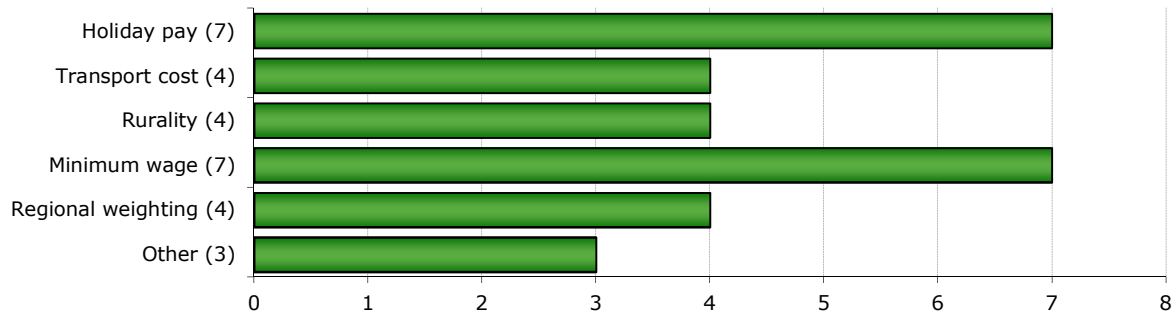


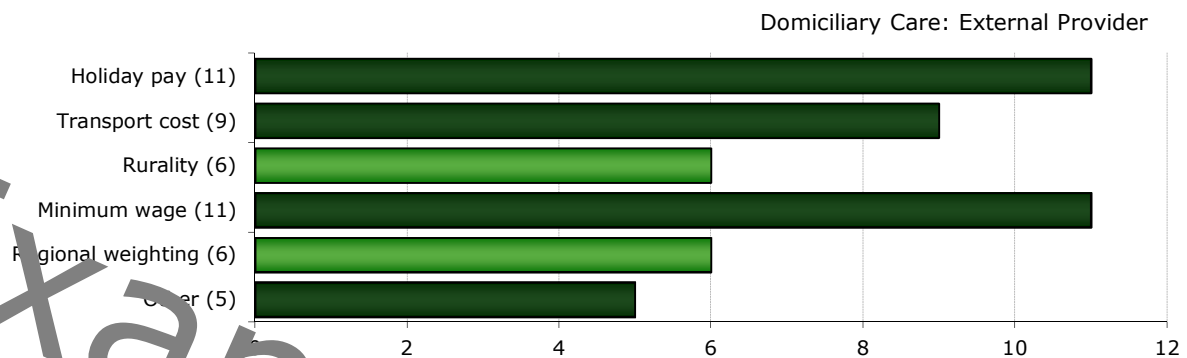
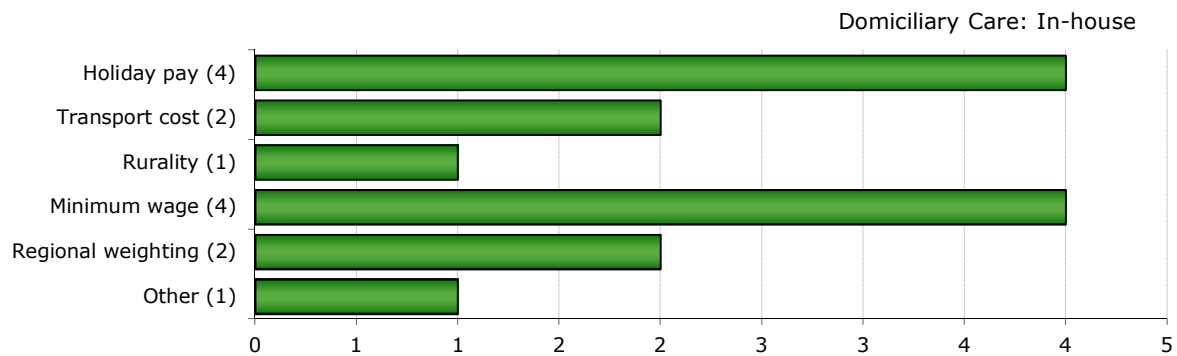
Barchester
Average

£12.60
£14.0

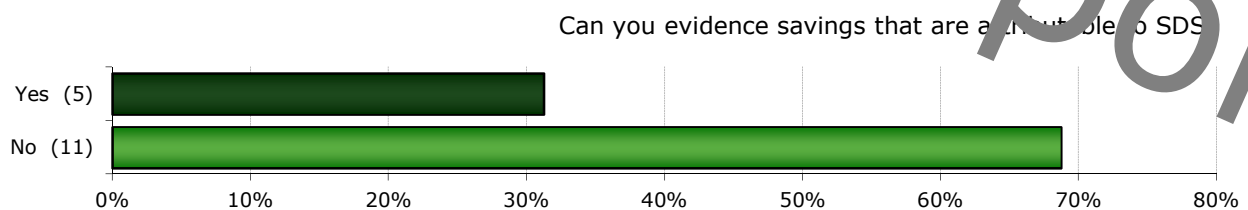
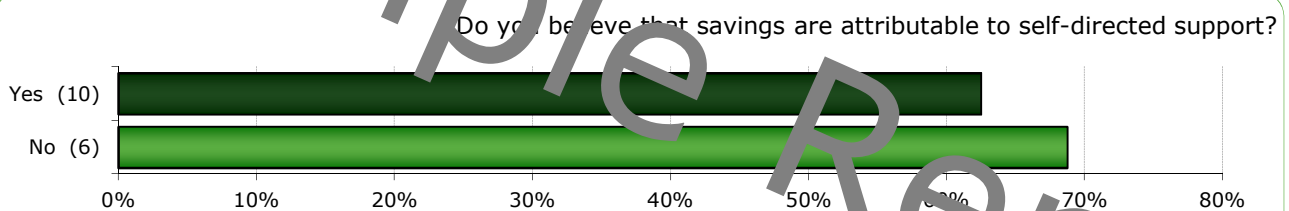
What is included in the hourly rate

Personal Assistant



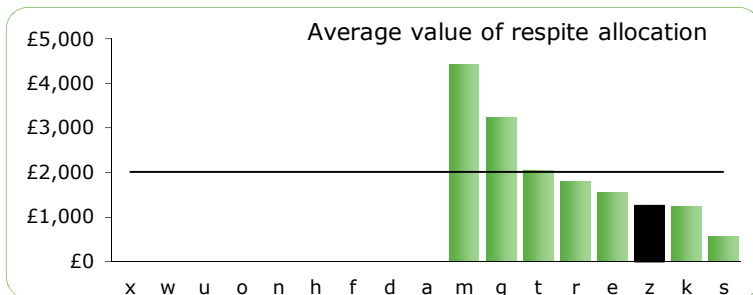


Section 9: Efficiency



Section 10: Replacement Care (respite) Allocations

2013/14



Respite Allocations	
Number of weeks	503
Number of people	173
Value of respite allocations	221 k

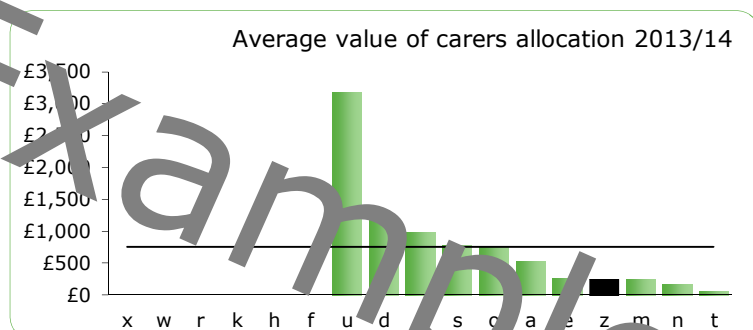
Comparison	
Value / Number	

Comparison	
Value / Number	

Barchester	Average
£1,277.46	£2,017.36

Section 11: Life Outside Caring (carers) Allowance

2013/14



Number of carers allocations	
Value of Carers allocations	1,496

Comparison	
Value / Number	372 k

Comparison	
Value / Number	

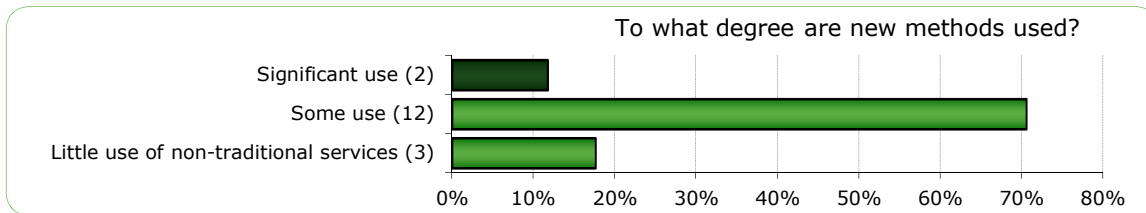
Barchester	Average
£248.66	£760.65



Date	Number of Carer Allocations	Value of Carer Allocations	Average Number of Allocations	Average Value of Allocations
2011/12	957	220 k	496	1,335 k
2012/13	1,328	326 k	543	1,096 k
2013/14	1,496	372 k	619	761 k

Section 12: Non-Traditional Methods

Current Practice



Services Purchased

