

Foreword

The way in which all public sector organisations manage performance is set to change. The policy and practice of national external performance measurement is being rolled back. National targets and indicators are being scaled back in scope and number. This makes publication of this guide all the more timely as there will be more freedom for public bodies to develop and devise performance information and measures to suit them, alone or in partnership, and to use their performance management systems for improvement. This is the focus of this publication, not how public bodies generate information on their activities and results for external use. It covers the principles, ideas and practice involved in performance management. As organisations review their systems and ask what performance means for them and what measures and reporting will convey this information to their stakeholders, this guide offers relevant and up-to-date experience in performance management and how it can lead to improvements in performance.

This guidance is the second in the Financial Management Panel's cornerstone guidance series.



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