



Peopletoo
it works better with you

Social Care Enhanced Insights

About the service

Our Social Care Enhanced Insights service enables finance and social care professionals to identify opportunities for improvement and make informed decisions based on benchmarking, data analysis and good practice in the sector. Our bespoke workshops will assess these insights in light of your current service strategies, operating model and key challenges.

Rather than just providing more bland sector data, our expert consultants will facilitate a workshop with your team to provide tailored feedback and actionable information to improve services.

The importance of the service

In the current economic environment, there's more pressure than ever on finance and social care professionals to provide improved service outcomes and meet the needs of service users while delivering further efficiency. An important step is the establishment of a baseline for social care service delivery. Improvements to this baseline will enable costs to be reduced, the continual transformation services for those who depend on it and will provide assurance to wider stakeholders in terms of cost and demand impact.

Adding to this pressure, COVID-19 has continued to place immense strain on both adult social care and children's services. Costs are rising from a surge in demand, and there are new challenges emerging from the provider market and limited resources available. Therefore, there is a clear need to utilise and understand the data, and to share best practice and innovating ideas, in order to better allocate public funds to make the most impact in terms of financial and service improvements.

Furthermore, there will be additional challenges and opportunities arising from the Health and Care Bill, as well as the reforms to social care and commitment to a further white paper recently announced by government.

At CIPFA and Peopletoo, we are dedicated to helping local authorities deliver quality social care and public services to their communities. Together, we are ready to support public sector organisations in addressing these issues to achieve better outcomes for children's services and adult social care, while delivering efficiencies through a focus on cost and demand, the service user experience and digital innovation.

The key benefits

This service will comprise a dynamic PowerBI dashboard report that can be easily accessed anywhere, at any time, and a facilitated workshop with Peopletoo and CIPFA.

By subscribing to our Social Care Enhanced Insights service, we can help you:



In addition to access to our informational platform, our Social Care Enhanced Insights service includes a **two-hour workshop** with your team, aiming to:

Provide a detailed understanding of performance and costs, including comparisons against statistical neighbours and best practice.

Delve into the detail of what your benchmarking data really means, considering the local context and your current financial plans and transformation programmes.

Explore the potential challenges and opportunities that exist to improve performance, outcomes and better manage costs.

Produce actionable insights, recommendations and strategies that your teams can implement moving forward. These can include but are not limited to:

- financial savings
- service improvement for social outcomes
- assurance of existing costs, savings plans and growth projections.

Service launch

October 2021

From **October 2021**, local authorities can sign up to this service.

Once subscribed, they can provide their data via two short and simple questionnaires, which will be uploaded into our systems and analysed by our experts.

January 2022 **February 2022**

From **end of January 2022**, subscribers will be granted access to our online platform to obtain these reports and schedule their preferred workshop date and time.

Please note that the subscription period for the 2022 financial year will close in **February 2022**. Any new subscription requests will be evaluated on a case-by-case basis.

Contact us

For more information about this service and how to sign up, contact:

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