



	31/03/09	30/09/09	31/03/10	30/09/10	31/03/11	30/09/11
Initial Contacts	11,576	10,478	10,304	12,117	12,195	13,209
%	100%	91%	89%	105%	105%	114%
Group Total %	100%	96%	93%	105%	105%	112%
Referrals	5,411	5,346	5,720	6,295	5,232	4,869
%	100%	99%	106%	116%	97%	90%
Group Total %	100%	103%	101%	115%	110%	107%
Initial Assessments	2,117	2,592	4,059	4,060	3,963	3,657
%	100%	122%	192%	192%	187%	173%
Group Total %	100%	100%	106%	114%	113%	107%
Core Assessment	647	747	1,336	1,714	2,006	1,943
%	100%	116%	207%	265%	310%	301%
Group Total %	100%	118%	116%	140%	158%	164%