

#### Welcome to:

We will start in at 12.30pm



Top tips for business cases



#### A bit about me...

... and a bit about logistics





#### Question panel

How can we talk?





#### By the end of the session you will be able to...

- Explain why business cases are important
- Identify the guidance available
- Define top tips for improving your business cases



#### What are we going to cover?

- The case for business cases
- Some guidance
- Top tips
- Questions

## Why do we need a business case?



#### Why do we need a business case?

#### JUBILEE LINE EXTENSION

#### COSTS

Underestimated by £1.4bn

£££££££ £££££££



#### PROJECT DURATION

Underestimated by 2 years



# What does a good business case look like?

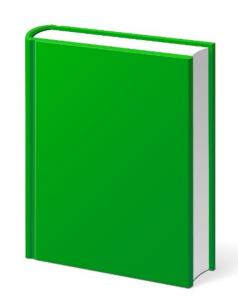


#### The 3 Cs

Correct Concise Clear

Use the green guidance book

Links provided in the chatbox



#### What is the 5 Case Model?

Strategic

Is there a compelling case for change?

Economic

Are we optimising public value?

Commercial

Is the potential deal achievable and attractive to market place?

Financial

Is the proposal affordable?

Management

Can we deliver it successfully?



Be clear on your objectives



What is the market failure?





Include the correct information





## Opportunity cost

#### Noun

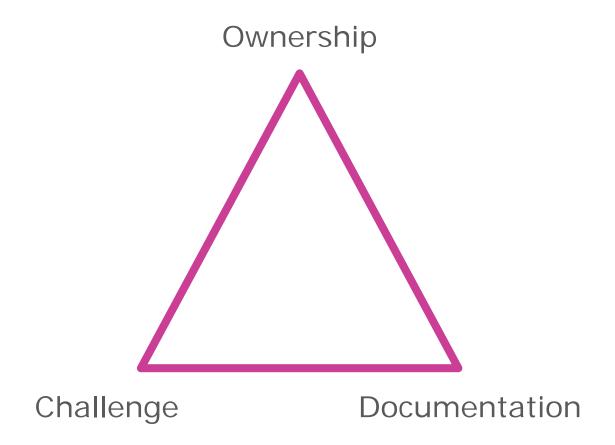
the loss of other alternatives when one alternative is chosen





Make it robust







What is optimism bias?



On a software development project, what do you think the starting point would be for the uplift on capital expenditure?

Project Type	Optimism Bias (%) <sup>2</sup>			
	Works Duration		Capital Expenditure	
	Upper	Lower	Upper	Lower
Standard Buildings	4	1	24	2
Non-standard Buildings	39	2	51	4
Standard Civil Engineering	20	1	44	3
Non-standard Civil Engineering	25	3	66	6
Equipment/Development	54	10	200	10
Outsourcing	N/A	N/A	41*	0*

From HMT Optimism Bias Guidance



Don't duck the risks





Be proportionate



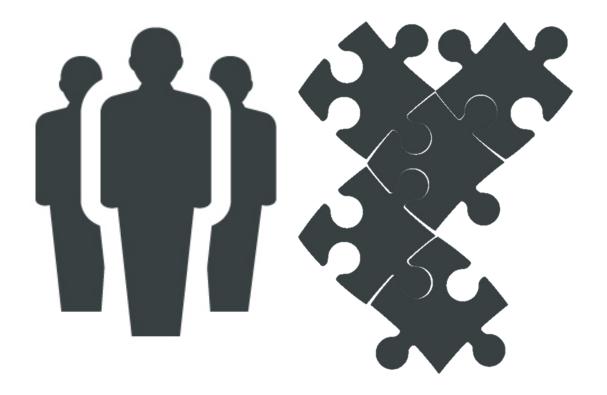
Tell a story



Write it well



Clear



Readability	Statistics ?
Counts	
Words	455
Characters	2442
Paragraphs	31
Sentences	19
Averages	
Sentences per Paragraph	1.7
Words per Sentence	17.9
Characters per Word	5.1
Readability	
Passive Sentences	15%
Flesch Reading Ease	41.7
Flesch-Kincaid Grade Level	11.8
	OK

## Concise



Don't underestimate how long it takes



## Top tip summary...

- Use the guidance
- Be clear on your objectives
- Include the correct information
- Make it robust
- Don't duck the risks
- Be proportionate
- Tell a story
- Write it well
- Don't underestimate how long it takes



#### Now you are able to...

- Explain why business cases are important
- Identify the guidance available
- Define top tips for improving your business cases



## Upcoming webinars...

#### **Delivering differently**

12.30-13.15 on 28 October 2015

This free lunchtime webinar addresses how to assess current service delivery arrangements and how to deliver more efficiently and more effectively through an alternative means.

#### Making sense of governance

12.30-13.15 on 3 November 2015

This free lunchtime webinar will take participants along the governance journey in an interactive and entertaining way that will inspire as well as provide moments for reflection.

#### Leading complex change

12.30-13.15 on 12 November 2015

This free lunchtime webinar takes you through the thinking needed to plan complex organisational changes.

#### Accounting for grants

12.30-13.15 on 25 November 2015

This webinar will provide you with an overview of the accounting arrangements for grants and contributions, including understanding the difference between stipulations, restrictions and conditions.

#### Contact us



CIPFA Business
<a href="http://www.cipfa.org/">http://www.cipfa.org/</a>
0207 543 5600